

INTEGRATED POLICY STATEMENT

The National Social Security Fund is committed to provide quality and sustainable social security to members through enhanced coverage, efficient registration and collections, prudent Fund management, competitive benefits and exemplary governance.

The Fund shall do this by:

1. Establishing Integrated Management objectives at the beginning of every financial year based on Corporate Strategic Plan, monitored and reviewed on quarterly basis.
2. Seeking to understand and satisfy the needs and expectations of customers and interested parties.
3. Continually measuring, analyzing and evaluating the effectiveness and efficiency of the Integrated Management System for continual improvement.
4. Having committed Trustees and staff performing their roles and responsibilities with integrity and accountability.
5. Embracing best practice, innovation and appropriate technology in all operations.
6. Ensuring that all activities are aligned to NSSF Act, 2013 and other applicable Statutory and regulatory requirements.
7. Embracing a knowledge management culture by ensuring the right knowledge is available to the right people, at the right time.
8. Establishing and Maintaining Business Continuity process through provision of a framework for building resilience and effective response that safeguards interests of key stakeholders, Reputation, Brand and value-creating activities.



Dr. Anthony Omerikwa, MBS
AG. CEO / MANAGING TRUSTEE

11th MARCH 2019