

INTEGRATED POLICY STATEMENT

The National Social Security Fund is committed to provide adequate income replacement to members through prudent investments and prompt payment of benefits.

The Fund shall do this by:

1. Establishing Integrated Management objectives at the beginning of every financial year based on Corporate Strategic Plan, monitored and reviewed on quarterly basis.
2. Seeking to understand and satisfy the needs and expectations of customers and interested parties.
3. Continually measuring, analyzing and evaluating the effectiveness and efficiency of the Integrated Management System for continual improvement.
4. Having committed Trustees and staff performing their roles and responsibilities with integrity and accountability.
5. Embracing best practice, innovation and appropriate technology in all operations.
6. Ensuring that all activities are aligned to NSSF Act, 2013 and satisfy all applicable requirements.
7. Maintaining and improving information security with the aim of minimizing exposure to risk within the Fund, leading to provision of timely and reliable services.
8. Embracing a knowledge management culture by ensuring the right knowledge is available to the right people, at the right time.
9. Ensuring continuity in delivery of products and services in the event of any disruption.



Dr. Anthony Omerikwa, MBS
CEO / MANAGING TRUSTEE
9TH NOVEMBER, 2020



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