



INTEGRATED POLICY STATEMENT

The National Social Security Fund is committed to empower our members to achieve financial security through prudent investments and value adding solutions.

The Fund shall do this by:

1. Establishing Integrated Management objectives at the beginning of every financial year based on Corporate Strategic Plan, monitored and reviewed on quarterly basis.
2. Seeking to understand and satisfy the needs and expectations of customers and relevant interested parties.
3. Continually measuring, analyzing and evaluating the effectiveness and efficiency of the Integrated Management System for continual improvement.
4. Having committed Trustees and staff performing their roles and responsibilities with Member-Centricity, Integrity, Innovation and Collaboration.
5. Embracing best practice, innovation and appropriate technology in all operations.
6. Ensuring that all activities are aligned to NSSF Act, 2013 and satisfy all applicable requirements.
7. Continuously advancing our information security measures to mitigate risks within the Fund, thereby ensuring the seamless delivery of timely and dependable services.
8. Embracing a knowledge management culture by ensuring the right knowledge is available to the right people, at the right time.
9. Ensuring continuity in delivery of products and services in the event of any disruption.

David Koross
CEO/MANAGING TRUSTEE
29TH APRIL, 2024



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